

May 30, 2007

Commission's Secretary

Office of the Secretary

Federal Communications Commission

445 12th St., S.W.

Washington, D.C. 20554

Subject: Designation of 2-1-1 and 5-1-1 as abbreviated dialing codes

CC Docket NO. 92- 105

United Way of Greater Cincinnati hereby submits its Reply Comments to Public Notice DA 07-2017, released May 7, 2007. The Public Notice requested comments on the status of implementation of the 211 and 511 Dialing Codes. Further, the Public Notice requested comments on actions the Commission should take if these Dialing Codes are not widely used. United Way of Greater Cincinnati is limiting its comments to the status of 2-1-1 service in the states of Ohio and Kentucky.

United Way of Greater Cincinnati operates United Way 211 service in Hamilton, Clermont and Brown counties in Ohio, as well as, Boone, Kenton, Campbell and Grant counties in northern Kentucky. This seven county geographic area reaches a population of 1,481,150. United Way 211 maintains a database of over 1400 agencies and programs for making referrals. In 2006 our 2-1-1 call center received 66,000 calls and since launching 2-1-1 in February 2003, United Way 211 has received 270,000 total calls.

The most common reasons clients give for calling United Way 211 are for basic needs - food, clothing, shelter, utility and rent assistance. During times of disasters United Way 211 works in partnerships with emergency preparedness and response agencies (local, state, and national) during response, relief and recovery stages of disasters to help ensure people are connected to services and to connect citizens to volunteer opportunities.

The United Way of Greater Cincinnati works closely with community partners. For example, United Way 211 participates with the Internal Revenue Service and others in the Earned Income Tax Credit (EITC)

Regional Collaborative.

We respectfully request that the Commission find the public is well-served by the use of 2-1-1, that the Commission continue to support the 2-1-1 Dialing Code for this purpose, and that the Commission use its' authority to facilitate more widespread use of the service.

Sincerely,

Amy Roberts
Director, United Way 211

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charset="us-ascii"
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Content-Transfer-Encoding: quoted-printable

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charset=3Dus-ascii">
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<TITLE></TITLE>

</HEAD>

<BODY>

<!-- Converted from text/rtf format -->

<P><FONT SIZE=3D2 FACE=3D"Courier

[illegible]

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[illegible]

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